**Important Device Update - A message from the Department of Information Technology**

**PLEASE READ CAREFULLY**

Last week, after extensive testing, BCPS shared instructions on how to receive updates onsite at BCPS locations. As students and parents followed the directions, their experiences were wide and varied, resulting in inconsistent success.  Because of the inconsistencies, DoIT is not requiring parents and students to perform these device updates at this time.  The DoIT is working with selected students to determine the cause of their update difficulties. Once this information is collected and analyzed, DoIT will provide updated guidance about PC updates.  The updates, while important, are  not required in order for students to participate in online learning.